

Nourish Food Education Privacy Policy

This Privacy Policy applies to the services offered by Nourish Food Education ("the Company") and the website run by the Company, www.nourishfoodeducation.com. This Privacy Policy is bound by the *Privacy Policy 1988* and the accompanying *Australian Privacy Principles*.

1. Personal information:

The Company is committed to safeguarding personal privacy. It recognises that individuals have a right to control how their personal information is collected and used. Providing personal information is an act of trust and is taken seriously. Unless given consent to do otherwise, the Company will only collect and use personal information as set out below.

2. Collecting personal information:

The Company will not collect or monitor any personal information about an individual without their consent. The only personal information collected is what has been provided voluntarily.

Specific information that may be collected when you visit our practice includes; personal details such as name, date of birth, contact details and address; medical history; and any other details necessary to the running of the Company practice.

3. Use of tracking technologies:

The Company uses tracking technologies such as cookies or web beacons to improve the website. Cookies are pieces of information that a website transfers to a computer's hard disk for record keeping purposes. Most web browsers are set to accept tracking technologies such as cookies or web beacons. These tracking technologies do not themselves personally identify users, although they do identify some statistical data such as web browser, operating system, country, time, etc.

This data is used only for the purpose evaluating visitor traffic and trends.

4. Using and disclosing your personal information:

Personal information provided to the Company will be used for the following purposes:

- To provide clients with a high quality service
- To fulfil any obligations under a contract between the individual and the Company, such as your appointment and the accompanying payment

For the purposes described above, and in order to operate the website or deliver a service, personal information may be shared with another service provider. In these situations, only the necessary information will be disclosed.

5. Contact from the Company

The Company may contact individuals using the information provided in order to:

- Provide information about special offers and other matters or interest

- Provide additional information and/or resources in relation to your appointments
- To send newsletters and reminders

6. Individual's right of access:

Individuals have the right to review the information that may be recorded on the Company's database. Information may accessed by making a request to the Company through the contact details provided at the end of this document. You may be required to make the request in writing. The Company reserves the right to charge a reasonable fee for locating and providing the requested information.

7. Storing personal information

The Company strives to ensure all personal information is secure at all times. This includes keeping personal information stored safely whether in hard copy or electronically.

Whilst the security of your Personal Information is a high priority to us, it is important to remember that no method of electronic storage is completely secure.

9. Links to other websites:

The Company may provides links to websites outside of the Company site. These linked sites are not under the control of Company, and the Company is not responsible for the conduct of companies linked to the Company website, nor for the performance or otherwise of any content and/or software contained in such external websites.

10 Changes to the Privacy Policy

The Company reserves the right to alter this Privacy Policy at any time.

10. Queries, problems or complaints

Queries relating to the Privacy Policy, or any problems or complaints may be directed to the Company Office through the contact details provided below.

Contact details

Nourish Food Education
PO Box 624
Mylor SA 5153
T: 0407 701 334

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